What was challenging about creating this video.	What was it easy about creating this tutorial for this device.	If you were to redo this tutorial video, what would you change?
[P1]: I would say the hardest part was I guess there were two things that were hard. One thing was recording in itself, you know, because you can use a device with one hand, but it's really supposed to be a two handed device. So having to do one with the my phone in my hand and the other with using the device could get a bit challenging. And then the other thing was.I guess, trying to keep like. [P1]Trying to keep it short. I know I didn't keep it that short but trying to fit everything in, and not like take forever on it because usually when you're making something like like a beat.You don't want to. You don't want to, like, just make it really quickly, or else it sounds like weird so Yeah, I guess I was just going to sum it up and basically the physical limitations and then time Those are the two biggest thing.	[P1]Yeah, I think what I would say is easy, is because they put a lot of time into the visuals of it. [P1] Looking at the video you can see like the screen is very bright and there are a lot of the colors match up for a reason. It's because it makes it very easy to see what changes with it as you turn a dial or press a button. [P1]So I think that really makes it easy to see, like, there's actually something happening. I'm not just saying I'm turning the dial and hoping you believe me that something's happening.	[P1] Uh, I think I would have had a bit more of a plan like in terms of like planning out what I want to do, maybe even making it a shorter loop so that way it wouldn't take as long to make, because I think it was a bit long. And if someone were trying to watch this as a tutorial. I think they would skip through most of it because it's like, Okay, I know that. [Follow Up] Okay. So being able change and edit things ? [P1]: Yeah, like basically actually going through with an engineer software.
[P2] Recording with one hand, but also I low key and never done that before. So I was trying to figure it out as I was using it [Follow-Up] So what was hard about filming with one hand? Did the device need two hands to operate or was it just hard to film certain angles? [P2] And it is hard to show film angles and show everything from my iPad. It's like facing to the right, like the Jack thank you for the USB Is facing to my right from my laptop CSP part is on like the left side.Remove with your right hand, like I'm filming like I had to switch hands a bit will filming in order to plug it in. [Follow-Up] Do you think beingg able to pause would have been able to help with kind of that like [P2] Maybe I don't have any video editing skills. [Follow-Up] You mentioned you didn't have to have experienced using it? [P2] Yeah, I just figured, I'll just to do this. I'll give it a go. [Follow-Up] Would you think that, in general, this application and process is diificult [P2] Yeah, actually kind of was because of what I did like a trial, I guess of it	[P2] I just split into two videos and I just recorded without caring how nice it looks [P2] Yeah, under two different sections was because I thought, oh, it's going to take some time for this file to upload and and obviously what happens if I could transfer completed [P2] I honestly, I had no idea if it was even completed because it just, it just said transferring so then when I clicked chance for the completed it was completed, it was there. I mean, no sense, but whatever.	[P2] Have a better understanding of what the steps are actually were because I hadn't really had any practice doing that thing before.
[P3] Well, I kind of touched on it before, but I would say the length of the video. It was hard to keep it down to one minute, which is what TikTok. Allows me to do. And I also struggled with. I think explaining how to use the ironing machine for a beginner, there are some settings it seems way for you, but I had to remind myself to just explain everything is clear and concise as possible. Um, let me think. I think. Other than that, it was pretty easy to make. I think TikTok made the editing process really smooth and quick. So that was good.	[P3] Yeah, um, you think also the appliance, it's pretty self explanatory to there are just a couple of settings that you have to fix and a couple of things to be aware of such as the hot water leaking.Yeah, I think that it's a pretty easy appliance to use and that anybody can pick it up.	[P3] Yeah, so I'm looking back, I wish I had made it a little longer, and explain things in more detail. But just to maybe spread it out a little more and pause in between steps. And yeah, again, the reason why I didn't do that was because I was Confined to just one minute, but, um, yeah. So, for example, during one part of my video. I showed me plugging the record into the wall into the outlet to turn it on the iron and You can kind of catch it, but you can hear a little beep in the background. And that was actually the ironing machine telling you that it's turned on so If I had more time and if I had done the video on my camera on my regular camera then I could have shown me plugging in the cord into the outlet like I did. And then, and then I would break away to another segment of Showing the iron actually making that sound to confirm that it's on.

[P4] Ooh, um, well first I had to brush up on like the terminology, because. I'm still like fairly new to photography myself. My dad is the big photographer. That's actually his camera.So I will like use it for small things like my food account but never really like anything major So before the video I had to go over, you know what, how can I explain these different settings as simple as possible. And I kind of went over that with my dad and kind of helped me like, put it into like a concise manner. And I think also like the What's it called like the, I don't want to say the order. Well, yeah, I guess the order because I didn't want it to be too confusing like now and I'm watching it. I jumped from [P4] Like I jumped from the aperture at one point to like the screen setting. And then I went back to the aperture. So I would have definitely made it like. Much more linear in that way. And I was gonna do an example at the end.But my phone like ran out of storage. So I also would have done like an example, just like shooting at like a random item and then showing like the outcome. And then if I hadn't used that setting. Like, what would it look like Maybe not so much the terminology, but knowing, like what each setting does like I wouldn't say you have to like memorize the terms, but like knowing what each part of your camera does I think is important if you want to get like a more enhanced photo.	[P4]I couldn't like I didn't need to show my face because like I feel like that would have been a little bit of a distraction. So you said was easy, and the fact that I didn't really have to likeI could just kind of just talk, um,So that I think that was like maybe easy and I could look back at notes as well if I got like stuck or I forgot, like where I was, I had like myI had like another phone open so that I could look back at like the notes, but Yeah, I think that was probably the easiest part like not having to show my face so I could kind of like refer back to notes when I needed to	[P4] Oh, I would definitely get like a tripod or something to like not make it so shaky, and maybe get like a friends like different perspectives on the tutorial because I kind of just did it overhead and like I feel like it will be interesting to just be able to see it more up close and like a lot better. Because at some points. I don't know if it was just like the Quality of like uploading it, but I couldn't see like the numbers on the screen changing. So I think it would have just been like a little helpful to get a more high quality camera, maybe, and then like the tripod would have just prevented my hand from from like shaking and I think I want to have maybe included like at the end. Like, I mean, I know it's more like a basic tutorial but like some sort of like reference sheet because I kind of threw a bunch of like What's the word a lot of yeah a lot of terminology at whoever was watching the tutorial. So just having some sort of a reference sheet at the end like something physical that they could hold on to. I think would have been beneficial. Um, was it difficult to get good, I guess. Filmography or like images of what you're trying to capture while like filming in one motion was that kind of difficult. Yeah, I feel like it was a little difficult to just like keep it steady and kind of like had to go back and forth, making sure was like still pointing out what I wanted to point out, but hey, it could have been worse. You know, it wasn't like terrible it was doable.
[P5] I Think that like the most challenging thing for me was just not knowing if I was being like as descriptive as possible. And making sure that I guess. The video itself is like accessible to everyone just because I mean there's different washing machines that people have in their home. And their households. So I probably could have been more descriptive with the washing machine that I have in my house. I don't know. But yeah.I think that was like the most challenging part Okay. Um, I think, other than that. Maybe, like, not knowing exactly like what to emphasize. When it comes to like using the washing machine. Was also kind of Tricky.	[P5] I mean, it kind of went with things like I was like okay, I'm just going to Go with it. And I think that was it was just easy. The fact that it's really all I guess like it's I use it very often. So like I I know how to use it, I guess. It goes back to the challenging part is just explaining how texplaining overall is just, it causes me trouble.	[P5] I mean, it goes back to what I discussed in the middle of them, you're watching the video. So I would change the order I didn't, I guess it'd be like more strategic with like this. Steps in terms of explaining first like the dials and then from there, having like actual examples of the different loads, followed by explaining like where the software would go and then the soap. I think it might have even been helpful if it would have actually put A load in there. It's kind of like a real life example, not just hypothetical
[P6] I think like the timing of things like because I wanted to do this research. I mean I wanted to do the video a little bit better for you to make it a little bit more like great I guess but within my family where we always have rice in the cooker, and I always miss on cooking the rice because it's usually like done in the morning by my step grandma. So the challenging part was I couldn't do the whole the whole process of like I wanted to show me cleaning the rice me actually being in the process of like cooking the rice. This was kind of more of like for show of how to use the machine.	[P6] Yeah, the machine was simple. And I kind of did like vlog style too. So it was Pretty easy on just like filming myself. I did have to that was on the second take the first take I was kind of stuttering because I was still trying to figure out what to say. But then the second time, it was just like okay, let's just go with the flow of things and I think overall it was like, pretty simple

[Follow-Up] Was vlog style the first thing that came to your mind to produce the video tutorial?

[P6] I think like if you want to make a quick easy video tutorial it yeah, definitely is like, easy to just hold the phone and then place it down when you need to | [P6] definitely show the process of cooking and cleaning the rice because I mean, at the end of day like we are showing how to use the machine. But in order to get the product that you want out of the machine, you have to do the process before using machine as well which is cleaning the rice. So I would definitely show that if I did that differently. Making sure I use better language I kind of said this that a lot. But if someone were to never use it before or someone who have never even cooked rice in a rice cooker and clean rice before, it would definitely not. It wouldn't be the ideal video To watch to cook your rice, because I'd even show like how much water you're supposed to put in the rice. |
| [P7] And I think describing what's supposed to be on the screen. I actually did take photos of what's on the screen for every step before making the tutorial. But I don't have video editing skills. So I just didn't include the images but ideally I would have been able to add the images on the screen as I was speaking. So if I had video editing skills. I probably would have done that.

[P7] I guess the angle of filming it because Ideally I would have. A moving camera that would have a close up of the printer itself, but because I was working by myself. It just had to be that far away angle. So a lot of the steps were verbal instead of a Show Not Tell kind of situations. | [P7] I guess, explaining every stuff wasn't so bad, just go. I'm used to using a printer and then creating an example to. Okay.

[P7 Process] I practice with making a copy, which is why a lot of the stuff I said I said before. And then I said it again as I was doing it. And then he probably knows that I don't do that so much with scanning And that's because I practice top of the scanning, but not so much. So I didn't remember what words would come up on the screen. So it's definitely more rehearse. When I was making a copy, which also because I practiced it the first time, I realized, oh, it's probably better to add the red color to show the color differences, but I can't say I was I was prepared for the scanning portion | [P7] I would preface that it's an HP printer, because I do say that at the end. I should probably say this tutorial is for this specific making model. And then definitely prepare for the scanning bit and then if I had video editing skills. I would include the images for the screen. |
| [P8] I think all one thing when I was watching the video again. It was really hard to see where I filled up the detergent to I mean, I'd say in general like the washing machine is not hard to use. But I guess if you've never used one before. There are a lot of settings and like if you're if you're just using content. Maybe you want a different setting or like polyester. [P8] So yeah, I didn't call that I'm but my family uses one setting for basically any type of laundry. But if somebody was going to use different settings. And I don't know if I would like actually know how does that all those | [P8] In general, like using a washing machine is pretty clear where everything goes like the laundry obviously goes inside the clothes compartment.

[P8] The I think that detergent. It's a little bit like if you don't know where the detergent goes like it would be sort of hard to find. It just means it's a jar and it's all white. So it's not like super like clear

[P8] I think once you open it. It's pretty easily labeled as a blue ribbon. So you sort of know where to put everything and then they used to, and like normal symbols like the power button and then like the go and stop button. So those are pretty clear. | [P8] I think I used a lot of like very general directions. Like I said, put it here, like, put the detergent here but I mean this, I had Alex video tape for me. But I mean, maybe it's sort of hard to see that is putting inside the loop. And so I think it would be more specific, like this handle here that you can open and I put it inside the blue button. And then I think I would also probably find a better way to show how much detergent. I use just more specific directions in general I think would have been helpful. |

P9] I guess I know the first thing was like my iPad like connection it took like really long to load when I was setting it up so I had to like keep cutting the video because I didn't want it to be like all like loading screens. And then the second part like I mentioned earlier, since it was my first time using it, and when I tried to feed in the paper, I was just expecting it to like cut onto it, like nothing was happening. So I thought I was using like the wrong material like is this cardstock or not, right and then I realized oh, I need to change like the clamp because there's this like button that you can click to show like the knife blade. And when I clicked it like it wasn't touching the mat at all. So I had to do that and After like all my third trials like okay, this is what I have to do and it finally worked. [P9] I think it would be nice to know I think it would be nice if like, the instructions were a little clearer like the instructions on the iPad, they were static and like if there was like maybe like a GIF or like a like quick video saying like, Okay, do this to the clamp, and then like, they wouldn't have to go through like so many times just trying to set it out and not not letting it work. Because like after you like print it, it brings you to a difference brought me to a different screen like the homescreen step to go back and find like the Get Started screen and like go through like the beginning process again to write Okay.	[P9]I think the setup process overall besides that was like pretty smooth. Like I knew like wherever we had to fit in like, especially like I think the buttons on the machine, it was like pretty steady like everything was working well and there wasn't like too many technical difficulties besides like the things that I had to set up. Okay.	[P9] um, probably make it more like steady like for the machines in a place like really good connection so that like everything would just flow directly and wouldn't have like too many transitions and be like more clear about the clamps like oh, you should do this. Um, make sure to check like, make sure to check that it's unclamp be before you get started. And just a little bit more clear about it. Each step that you have to do, especially like feeding the paper in and everything,
[P10] Knowing what to say and timing	[P10] The espressoo machine is easy to use, there isnt much functionality to it besides placing a pod and pressing a button	[P10] explain in dpeth more if this was the first time somone used this machine and have better explanations